

# ? FREQUENTLY ASKED QUESTIONS

## What is Zero-Sort® recycling?

Zero-Sort recycling is Casella's state-of-the-art process which enables paper, cardboard, plastic, glass, and metal cans to be collected together in one bin eliminating the need for you to separate recyclables.

## Can I throw trash and recyclables into my recycling bin?

**NO.** Your recycling bin is for Zero-Sort recyclables only. Items that cannot be recycled should be tossed into your trash bin.

## How should I prepare recyclables?

Recyclables must be empty and rinsed clean of food residue. Corrugated cardboard boxes should be broken down into 2' max pieces. **DO NOT** tie newspaper, cardboard or jugs with twine. Handles should be removed from pails and paper bags.

## What type of metal can I recycle in my bin?

Food and beverage cans are acceptable. **NOT ACCEPTED** items include pots, pans, aerosol cans, and scrap metal such as automotive parts, motors, and appliances or any other metal items.

## Can I put grocery bags into my Zero-Sort bin or place recyclables in plastic bags?

**NO.** Plastic bags of any kind are not accepted in Zero-Sort recycling. To recycle grocery bags, please bring them to a participating grocery or retail store.

## How should I recycle large items that won't fit inside my bin?

Please call 800-CASELLA to schedule a pickup if you have large materials that do not fit inside your bin.

## Why aren't paper cups recyclable?

Paper cups have a thin, plastic lining or waxed finish that cannot be recycled.



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Learn more at [casella.com](http://casella.com) and [fb.com/CasellaWaste](https://www.facebook.com/CasellaWaste)

## INCLUDED INSIDE

- Acceptables & Unacceptables Poster
- Frequently Asked Questions



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# A Guide to Your Recycling & Trash Service





# RECYCLING

Toss **ONLY** the recyclable items listed below into your recycling bin

## CARDBOARD/PAPER



**Cardboard & Boxboard**  
(Clean & dry)



**Junk Mail, Periodicals, & Office Paper**  
(Paper bags, envelopes, & catalogs)

## PLASTIC



**Plastic Bottles, Jugs, Tubs, & Lids**  
(Empty kitchen, laundry, & bath containers & clamshells)

## METAL



**Aluminum & Steel Cans**  
(Foil & empty food & beverage cans)

## GLASS



**Glass Bottles & Jars**  
(Empty food & beverage bottles & jars)

## REMEMBER TO RECYCLE BETTER!

- ✓ No items smaller than 2" in size
- ✓ All containers are empty, rinsed, & dry
- ✓ Cardboard is flattened & broken down
- ✓ There are NO items from the **NOT ACCEPTED** list in the recycling bin



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For recycling tips and resources, visit [casella.com/RecycleBetter](http://casella.com/RecycleBetter)

## NOT ACCEPTED



**DO YOUR PART TO RECYCLE BETTER™**  
THE ITEMS LISTED BELOW **DON'T** BELONG IN YOUR RECYCLING BIN



PLASTIC BAGS



BAGGED RECYCLABLES



CLOTHING/TEXTILES



TANGLERS



SCRAP METAL ITEMS



BATTERIES



MEDICAL WASTE



FOOD WASTE/LIQUIDS



ELECTRONICS



HAZARDOUS MATERIALS OR EXPLOSIVES



PLASTIC WRAP, FILMS, OR TARPS



WOOD, WASTE, OR TIRES



DISPOSABLE ITEMS



WAXY COATED PAPER ITEMS



CERAMICS OR BAKING GLASS