

# ? FREQUENTLY ASKED QUESTIONS

## What is Zero-Sort® Recycling?

Zero-Sort Recycling is Casella's state-of-the-art process which enables paper, cardboard, plastic, glass, and metal to be collected together in one bin eliminating the need for you to separate recyclables.

## Can I throw trash and recyclables into my Zero-Sort Recycling bin?

**NO.** Your Zero-Sort Recycling bin is for Zero-Sort recyclables only. Items that can't be recycled should be tossed into your trash bin.

## Can I put grocery bags into my Zero-Sort bin or place recyclables in plastic bags?

**NO.** Plastic bags of any kind are not accepted in Zero-Sort Recycling. To recycle grocery bags, please bring them to a participating grocery or retail store.

## How should I prepare my recyclables?

Recyclables should be rinsed clean of any food waste. Corrugated cardboard boxes should be broken down into 2' max pieces. Lids and caps can remain on empty plastic bottles. **DO NOT** tie newspaper or cardboard with twine.

## What type of metal can I recycle?

Aluminum and tin cans are acceptable. Pots, pans, and scrap metal such as automotive parts, motors, and appliances are **NOT ALLOWED**.

## What are large rigid plastics?

Items made of plastic which include, sleds, soda crates, laundry baskets, 5-gallon pails, plastic chairs, carts, toys, garbage cans, and general household items.

# GIVING RESOURCES NEW LIFE®

Zero-Sort® Recycling puts your discarded materials back into the world and not into the landfill.



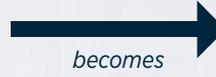
Cardboard



Present Boxes



Paper



Paper Towels



Plastic



Fleece Jackets



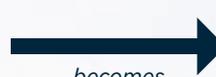
Glass



Roadways



Metal



New Cans

Learn more about the recycling process at [casella.com/ZeroSort](https://casella.com/ZeroSort)



# WELCOME TO CASELLA'S CURBSIDE TRASH AND ZERO-SORT® RECYCLING COLLECTION



This reference guide provides detailed information about your residential curbside trash and recycling collection service.



# ZERO-SORT<sup>®</sup> RECYCLING

No sorting on your end makes recycling quick and easy! Just focus on tossing all Zero-Sort recyclables into one bin and Casella takes care of the rest.

Please **EMPTY** and **RINSE** all containers and **flatten** and **break down** cardboard boxes.

## CARDBOARD/PAPER



**Corrugated Cardboard**  
(wavy center layer)



**Boxboard and Paper Cartons**  
(dry-food boxes, cores, paper bags, egg, milk, and juice cartons)



**File Folders and Office Paper**  
(all colors)



**Newspaper**  
(all sections, inserts)



**Mail and Greeting Cards**  
(junk mail, envelopes)



**Magazines and Phone Books**  
(catalogs, soft cover books)

## PLASTIC



**Plastic Containers**  
(#1-#7)



**Large Rigid Plastics**  
(5-gallon pails, laundry baskets)



**Empty Metal and Aerosol Cans**  
(aluminum, tin, foil)



**Glass Bottles**  
(food jars, beverage)

## METAL

## GLASS

### ⊘ NOT ACCEPTED:

Plastic bags or wrapping, window glass, mirrors, light bulbs, dishes, pyrex or other heat treated glass, ceramics, paper towel, facial tissue, styrofoam, recyclables containing food waste, paints, oils, hazardous material, needles, syringes, VCR tapes, CDs/DVDs, scrap metal, pots, pans, batteries, hard-cover books, clothing/textiles, wood/lumber, yard trimmings, 3-ring/spiral notebooks



**Our commitment to our customers** is to ensure the highest quality of service in the industry for all of your waste and recycling needs, and to continually evaluate your services, recommending better alternatives where applicable based on new technology, alternate disposal methods, or changes in regulatory requirements.



For information about Residential Curbside Terms and Conditions, visit [casella.com/residential-terms](https://casella.com/residential-terms)