

? FREQUENTLY ASKED QUESTIONS

What is Zero-Sort® Recycling?

Zero-Sort Recycling is Casella's state-of-the-art process which enables paper, cardboard, plastic, glass, and metal cans to be collected together in one bin without the need to separate.

Can I throw everything into my Zero-Sort Recycling bin?

NO. Your Zero-Sort Recycling bin is for Zero-Sort recyclables only. Items that can't be recycled should be tossed into your trash bin. For information about other types of recyclables, please call 877-884-6331.

How should I prepare my recyclables?

Recyclables should be empty and rinsed clean of food residue. Corrugated cardboard boxes should be broken down into 2' max pieces. Lids and caps under 2" wide must be removed and thrown in the trash. **DO NOT** tie newspaper, cardboard or jugs with twine. Handles should be removed from pails and paper bags.

What type of metal can I recycle in my bin?

Aluminum and tin cans are acceptable. **NO** other metal items of any kind should go in the bin.

What are large rigid plastics?

Items made of plastic which include, sleds, soda crates, laundry baskets, plastic chairs, carts, toys, garbage cans and general household items. These items are **NOT ALLOWED** in your recycling bins.

Can I put my recyclables in plastic bags?

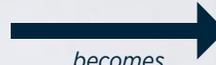
NO. Plastic bags are not accepted in the Zero-Sort Recycling program. Many grocery and retail stores offer plastic bag recycling. **The only exception** is for shredded paper, which should be sealed in a clear plastic bag and placed into your recycling bin.

GIVING RESOURCES NEW LIFE®

Zero-Sort® Recycling puts your discarded materials back into the world and not into the landfill.



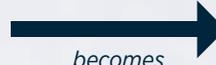
Cardboard



Present Boxes



Paper



Egg Cartons



Plastic



Fleece Jackets



Glass



Roadways



Metal



New Cans

WELCOME TO CASELLA'S CURBSIDE TRASH AND ZERO-SORT® RECYCLING COLLECTION



This reference guide provides detailed information about your residential curbside trash and recycling collection service.

Learn more about the recycling process at casella.com/ZeroSort



ZERO-SORT® RECYCLING

No sorting on your end makes recycling quick and easy! Just focus on tossing all Zero-Sort recyclables into one bin and Casella takes care of the rest.

Please **EMPTY** and **RINSE** all containers and **flatten** and **break down** cardboard boxes.

CARDBOARD/PAPER



Corrugated Cardboard
(wavy center layer)



Boxboard
(dry-food boxes, paper bags, egg cartons, cores)



File Folders and Office Paper
(all colors)



Newspaper
(all sections, inserts)



Mail and Greeting Cards
(junk mail, envelopes)



Shredded Paper
(tied shut in a clear plastic bag)



Magazines and Phone Books
(catalogs, soft cover books)

PLASTIC



Empty Plastic Containers
(#1-#7, 5-gallon pails, NO caps)



Empty Metal and Aerosol Food Cans
(aluminum, tin, foil, NO caps)



Empty Glass Bottles
(food jars, beverage)

METAL

GLASS

⊘ NOT ACCEPTED:

Plastic bags or wrapping, window glass, mirrors, light bulbs, dishes, pyrex, ceramics, paper towels, facial tissue, styrofoam, recyclables containing food residue, paints, oils, hazardous material, needles, syringes, VCR tapes, CDs/DVDs, scrap metal, pots, pans, batteries, large rigid plastics, hard-cover books, clothing/textiles, wood/lumber, yard trimmings, paper cups or plates, frozen/refrigerated food/beverage boxes, milk or juice cartons, 3-ring/spiral notebooks



OUR COMMITMENT TO CUSTOMERS

To insure you the best quality of service in the industry relative to your waste and recycling needs, and to continue to evaluate your waste and recycling service needs and to recommend better service alternatives based on new technology, alternate disposal methodologies, or changes in regulatory requirements.



ZERO-SORT
RECYCLING
a casella service

For information about Residential Curbside Terms and Conditions, visit [casella.com/residential-terms](https://www.casella.com/residential-terms)