

# WE'RE ON A ROLL

Town of North Yarmouth,  
Say hello to your new  
Recycling & trash carts!



Dear Resident:

Like many communities in Southern Maine, the Town of North Yarmouth contracts with Casella Waste Systems for residential curbside trash and recycling collection. Casella is moving to an automated collection system which requires use of Town-issued trash and recycling carts. We are pleased to provide every residence in North Yarmouth with two new carts (one for trash, one for recycling), partially funded by a grant from The Recycling Partnership. You will not be charged for these carts.

Included in this packet is information you will need to successfully take part in the new automated system. We think you will find many benefits to using these new carts, capacity, a lid to keep animals and the elements out, ease of maneuverability, and increased safety on the roadways.

Review the enclosed brochure for answers to Frequently Asked Questions, the new collection schedule, placement guidelines, and more. To learn more about automated collection, visit our website at: <https://www.northyarmouth.org/curbside-collections> or call 207-829-3705.

This is a huge transition for North Yarmouth and an adjustment for residents. We appreciate your patience and thank you for your cooperation as we implement this new system.

Sincerely,

*Diane Barnes*

Diane Barnes  
Town Manager | North Yarmouth

**YOUR COLLECTION DAY MAY HAVE CHANGED!**

Find your collection day in the brochure  
included in this packet.

## What's New?

- Going forward, you must use these **new carts** to take part in curbside collection in North Yarmouth.
- **Begin using these carts** on your next regularly scheduled collection day.
- **Everything must go in the carts.** The contents of other bins, bags, or boxes placed alongside the carts cannot be collected. If you have additional items to dispose of you may hold them until your next collection day or bring them Freeport Recycling Facility or Riverside Recycling Facility.
- **You must still use an orange Town trash bag for trash.** Technology provided by Prairie Robotics is monitoring collections to be sure **orange bags** are being used.
- The cart with the **black lid** is for **trash**. The cart with the **blue lid** is for **recycling**.
- **Review the cart placement** graphic on the reverse and place carts curbside by **7am** to ensure collection.



## FREQUENTLY ASKED QUESTIONS

**When should I start using the new carts?** Immediately upon your next collection day. Check the new collection schedule in this packet to confirm your collection day.

**Are the new carts mine to keep?** The Town of North Yarmouth purchased these carts for each residence. The carts should remain with the property if you move.

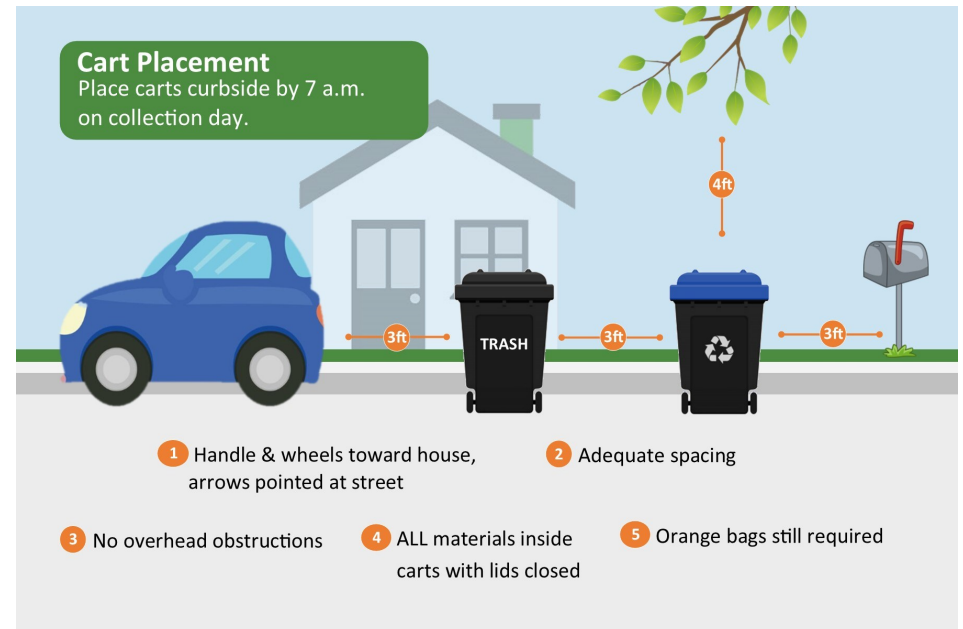
**My cart looks misshapen and the lid doesn't fit. What should I do?** Some carts or lids may become distorted during shipping. Usually, after sitting outside in the sun for a few days, the carts will return to their correct shape and the lid will fit. Please allow for this adjustment period before calling Public Works. If your cart appears cracked or broken, call 207-829-3274.

**I didn't get any carts. What should I do?** If you have not received carts call 207-829-3274.

**Can I opt out of this service?** Yes. You may choose to hire a private service at your cost.

**My trash was not collected. Who do I call?** If your carts were placed curbside by 7am and not collected, contact **Casella Customer Service** at: 207-883-9777.

The Town will provide additional information regarding cart delivery and implementation of the new collection system via its website, social media sites, Town-Alerts, electronic newsletter [*Reminders from Town Hall*], and direct mailings. Residents are strongly encouraged to subscribe to Town-Alerts and *Reminders from Town Hall* to receive the most up-to-date information regarding this transition. **Subscribe at [www.northyarmouth.org/subscribe](http://www.northyarmouth.org/subscribe)**



## DON'T FORGET YOUR ORANGE TOWN TRASH BAGS!

Pay-As-you-Throw orange Town trash bags can be purchased in two sizes [ 15 and 33 gallon ] at:

- Hannaford in Yarmouth and West Falmouth
- North Yarmouth Variety
- Shaw's in Falmouth
- Shop-N-Save in Gray
- Town Office



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