FREQUENTLY ASKED QUESTIONS

What is Zero-Sort® Recycling?
Zero-Sort Recycling is Casella’s state-of-the-art process which enables paper, cardboard, plastic, glass, and metal to be collected together in one bin eliminating the need for you to separate recyclables.

Can I throw trash and recyclables into my Zero-Sort Recycling bin?
NO. Your Zero-Sort Recycling bin is for Zero-Sort recyclables only. Items that can’t be recycled should be tossed into your trash bin.

Can I put grocery bags into my Zero-Sort bin or place recyclables in plastic bags?
NO. Plastic bags of any kind are not accepted in Zero-Sort Recycling. To recycle grocery bags, please bring them to a participating grocery or retail store.

How should I prepare my recyclables?
Recyclables should be rinsed clean of any food waste. Corrugated cardboard boxes should be broken down into 2’ max pieces. Lids and caps can remain on empty plastic bottles. **DO NOT** tie newspaper or cardboard with twine.

What type of metal can I recycle?
Aluminum and tin cans are acceptable. Pots, pans, aerosol cans, and scrap metal such as automotive parts, motors, and appliances are **NOT ALLOWED**.

What are large rigid plastics?
Items made of plastic which include, sleds, milk crates, laundry baskets, 5-gallon pails, plastic chairs, carts, garbage cans, and general household items.

GIVING RESOURCES NEW LIFE®

Zero-Sort® Recycling puts your discarded materials back into the world and not into the landfill.

The Single Bin That Saves You Time and Effort!

Casella’s Zero-Sort® Recycling is quick and easy! No sorting on your end means more time to enjoy life!
00-SORT® RECYCLING

NOT ACCEPTED:
- Plastic Containers (#1–#7)
- Large Rigid Plastics (5-gallon pails, laundry baskets)
- Plastic bags, wrapping or utensils, window glass, mirrors, light bulbs, dishes, pyrex or other heat treated glass, ceramics, paper towel, facial tissue, styrofoam, recyclables containing food waste, paints, oils, hazardous materials, needles, syringes, VRD tapes, CDs/DVDs, scrap metal, pots, pans, batteries, hardcover books, clothing/textiles, wood/lumber, yard trimmings, 3-ring/spiral notebooks

Our commitment to our customers is to ensure the highest quality of service in the industry for all of your waste and recycling needs, and to continually evaluate your services, recommending better alternatives where applicable based on new technology, alternate disposal methods, or changes in regulatory requirements.

Please EMPTY, RINSE, and FLATTEN all containers and BREAK DOWN cardboard boxes. No sorting on your end makes recycling quick and easy! Just focus on tossing all your recyclables into one bin and Casella takes care of the rest.

For information about Residential Curbside Terms and Conditions, visit casella.com/residential-terms